

Windsor Medicare Extra “Quick Reference Sheets”
Phone Numbers and Authorization Grid

Provider Services	Nashville Local (615) 782-7851 , Memphis Local (901) 725-8800 , or Toll-Free 866-270-5223
Health Services	Nashville (615) 782-7851 or Toll-Free 866-270-5223
Mental Health	1-866-270-5223 , referrals to Vanderbilt Providers (615) 782-7851 referrals to UTMG Providers (901) 725-8800
Routine Vision (OptiCare)	1-800-840-7032
Rx Prior Auth Requests	1-866-715-7519
Transportation	1-877-883-2889

* **All Home Health, Home Infusion, Hospice, DME, Orthotics, Prosthetics and supplies** must be arranged through Windsor HomeCare Network at **1-800-793-3684**.

Reference Laboratories: Labcorp, Quest, Memphis Pathology Lab, Woodbury Clinical Lab, Path Group Labs, AEL/MPL, MLA, Dianon or a participating hospital laboratory. Physician offices may perform laboratory services for which they are CLIA certified.

Referrals to Specialists: Member may self-refer to any in-network participating specialist without referral from Primary Physician or prior approval from Windsor Medicare Extra.

PROCEDURES AND SERVICES REQUIRING AUTHORIZATIONS Effective 8/15/2006	
All Out-of-Network Services	Nutritional Therapy Meal Delivery (see page 6)
Ambulance (non-emergency)	* Orthotics (coverage is limited to medically necessary orthotics for patient with diabetes mellitus)
Cardiac Rehabilitation (includes professional)	Outpatient Surgery – EXCEPT bronchoscopy, colonoscopy, sigmoidoscopy, laryngoscopies, EGD, any site of service (office, outpatient, ASC, etc) and 69433-Tympanostomy(requiring insertion of ventilating tube), local or topical anesthesia, when performed in the OFFICE setting
Epidural procedures including epidural injections and nerve blocks	Part B medication infusions and injections excluding chemotherapy (see attached table) <i>Medications not FDA approved for diagnosis or off label use cannot be authorized</i>
* Home Health Care and Home Infusion	PET Scans
* Hospice	* Prosthetics
Hospital Observations	Pulmonary Rehabilitation
Inpatient Hospital – including psychiatric, rehab	Sleep Studies
Laser Therapies (office)	Skilled Nursing Facilities
MRA, MRI, CT, CT ultra fast and CT angiography	Speech evaluation (medical evaluation and treatment are covered; educational evaluation not covered)
Mental Health Services	TMJ
Neuro psych and cognitive testing	Transplants (including organ and bone marrow and their evaluations)
Non-physician visits: Outpatient Therapies – PT, OT, ST, dietary, Audiology, etc.	Wound Center – Procedures/Services